



LAST  
EIGHT  
PERCENT

# DEBORAH FLETCHER

## IHHP FACILITATOR



### ABOUT DEBORAH

Deborah Fletcher is an experienced Learning & Development Specialist, who has consulted with corporate clients to assess and assist organizations in developing their performance management systems, employee attraction and retention program strategies, and training and development programs.

For over 20 years Deborah has facilitated leadership skills training programs through both an in-classroom format and e-learning platforms, and provided ongoing coaching for front-line, middle, and senior management teams, covering topics ranging from empowering teams, building a customer-centric organization, to performing under pressure.

As a facilitator, Deborah brings her passion for learning and development to leaders in the areas of organizational change, effective communication, team building, and leadership development.

Deborah holds a Diploma in Adult Training & Development from Ontario Institute for Studies in Education (O.I.S.E.), University of Toronto, and she is certified by DDI in their Skills For an Empowered Workforce Programs, in Ken Blanchard's Situational Leadership II, and IHHP's Emotional Intelligence Programs.

### DEBORAH'S CLIENT ROSTER





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As a sought-after presenter in national conferences and symposiums, Deborah brings her humor and energy to the podium and delivers dynamic, engaging sessions and programs.

Deborah's favorite quote:

**"What we know matters, but who we are matters more"** ~ Brene Brown

### WHAT DEBORAH'S CLIENTS SAY

I felt that Deb was outstanding. **She was enthusiastic**, with an inject of humour, which I found entertaining, and most importantly, she knew the subject material very well and there was a lot of confirmation and feedback during the virtual sessions. Very well done!

**Excellent job** by our facilitator - Deb. The class was interactive and I learned a number of things.

I think this **was absolutely amazing!** I would not change a thing. Thank you for this experience, this truly has already helped me and will continue to in all areas of my life.

